



11101 S. La Cienega Blvd, Los Angeles, CA, 90045, tel: (310) 348-8855

## ***Release of Liability for Frozen Products***

***Company Name:***

***AWB#***

Please be advised Commodity Forwarders policy regarding handling of frozen products during transit for air freight shipments. Due to the inherent nature of air freight business Commodity Forwarders shall not be liable for arrival temperatures for any reason including delay in transit or damage to shipping containers etc. Air freight shipping does not allow for full protection of the goods to maintain a frozen temperature while in transit. While there are packaging materials available to us that will allow us to minimize the temperature fluctuation in transit, these materials will not guarantee the arrival of your product in a frozen state and as such we cannot assume liability for arrival temperature for goods of this nature for any reason. We do recommend the use of Envirotainers for all frozen shipments which utilize LD3 and LD7 containers at an additional charge which will ensure your product will arrive at the optimal temperature. If you wish to ship without the use of envirotainers, dry ice, insulation etc. we will honor your request however will require a release of liability be completed prior to shipping.

We will file a claim with the carrier under the following circumstances only:

- 1) The claim is the result of a shipping delay in transit of more than 48 hours for domestic shipments or 72 hours for international
- 2) Product was damaged physically in transit such as crushing.

In the event a claim is required to be filed with the carrier all CFI services and air freight charges are to be paid in full within our 30 day payment terms. Claims will be filed with the carriers on your behalf and you will be updated periodically as to the status of settlement. We will make every attempt to obtain a settlement to your satisfaction.

Please visit us at [cfiperishables.com](http://cfiperishables.com) for full limits of liability and claim procedures.

By signing below, you acknowledge our policy regarding the air freight transportation of frozen goods and understand Commodity Forwarders will not assume any liability for claims and all charges must be paid in full within 30 days regardless if there is a problem with any shipment.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date